

## GENERAL RULES

1. The accommodation period begins at 3:00 pm on the first day of the contracted date (check-in) and ends at 11:00 am on the day indicated as the departure date (check-out). Remaining in the apartment for a time longer than what was originally settled, without prior agreement, will incur a fee in the amount of one more day of the current price of the apartment.

2. Extra cleaning services:

- For stays from 1 to 7 nights: The apartments are delivered clean and disinfected following the measures to prevent the spread of COVID-19. If you require extra cleaning during your stay, it will cost 15€ each service. (Cleaning service includes towel change, bed sheet change, kitchen and bathroom cleaning, vacuuming and mopping of floors).

- For stays of more than 7 nights, a cleaning service will be carried out each week at no extra cost, as a courtesy.

Room cleaning hours are from 11 am to 3 pm

On the 5th floor terrace, there is a card paid self-serve laundry service that includes a washing and dryer machine.

If the guest leaves the apartment in a state of excessive untidiness, caused by negligence, an additional charge of 50€ euros will be forfeit.

3. The establishment is not responsible for possible loss, money stealing or valuables missing that are left in the apartment.

4. Apartment damage: It will be the guests' responsibility for the damage caused in the apartments by clear negligence or misuse. An estimated damage valuation will be made and it will be charged to the guest and the actual cost will be presented by email to the guest later, adjusting the amount if necessary.

5. Pets are **not** allowed

6. The introduction of furniture objects into the apartments of another than those usual and typical of a tourist will not be allowed.

7. The introduction of electrical or gas appliances into the apartments will **not** be allowed, with the only exception of those for personal hygiene such as shavers, hair dryers, etc.

8. The stay of more people than those informed through the online registration form filled out by the guest will not be admitted.

9. It will be prohibited to carry out lodging activities in the apartments or use them for purposes other than those for which they have been contracted, such as: organizing parties, subcontracting the apartment to third parties, etc...